



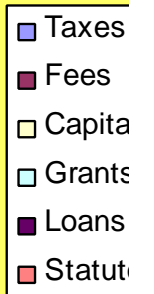
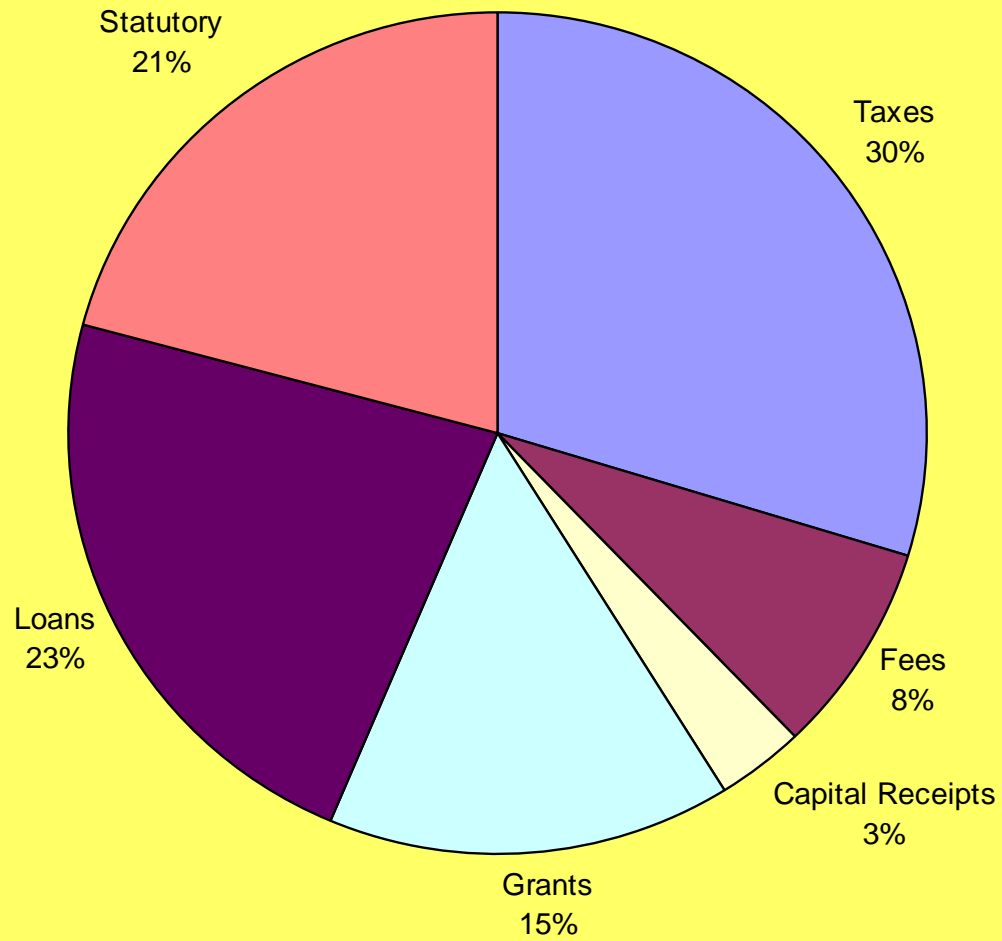
P.R.O.O.F.

Public Record of Operations and Finance

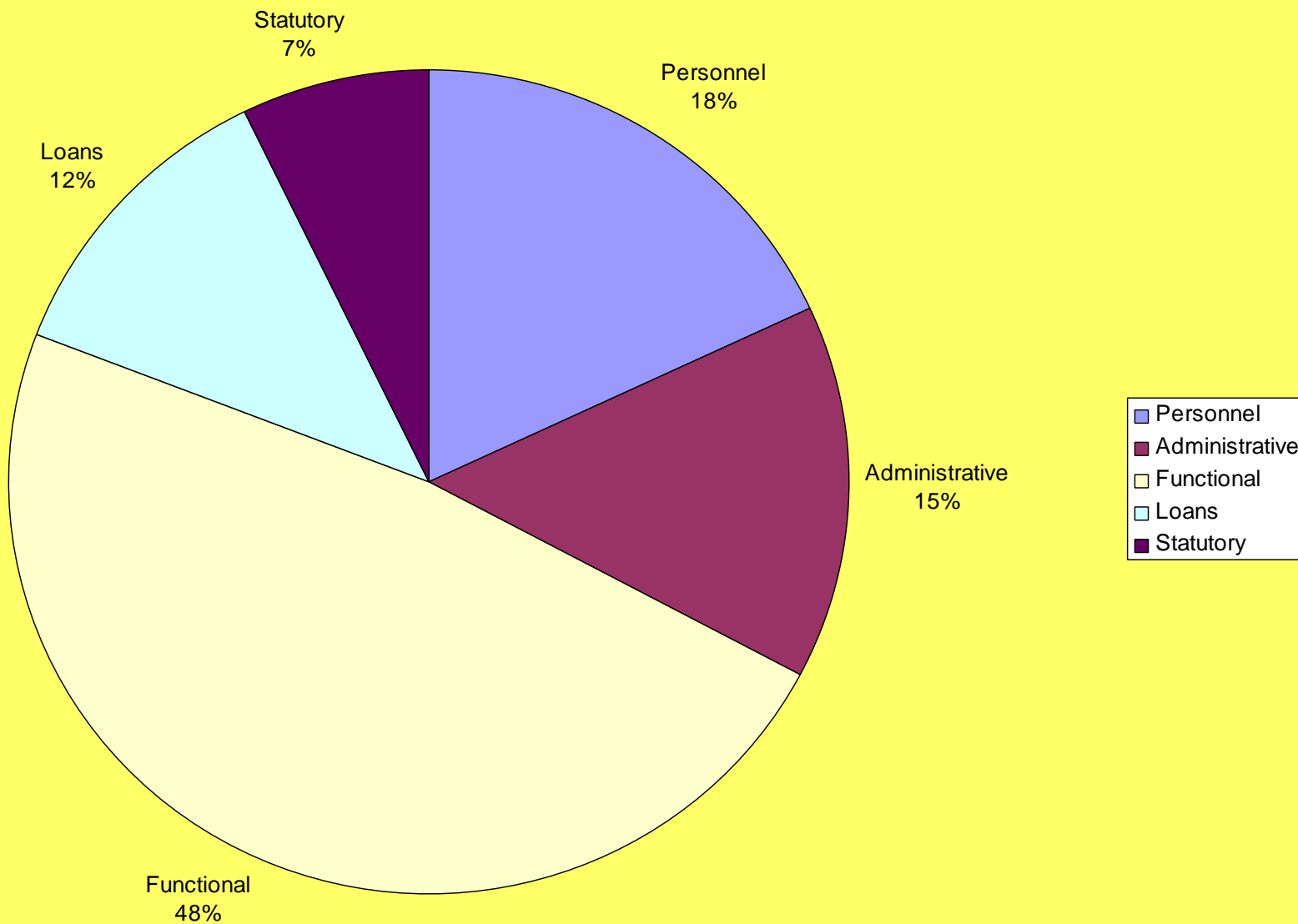
AUGUST 19, 2006

PROOF

BMP Rupee: Whence it came



BMP Rupee: Where it went





Can BMP carry out Civic Services or Public Works?

1. Revenues other than loans & Grants: Rs. 37,476.65 Lakhs.
2. Inescapable Expenses: Rs. 42,377.98 Lakhs
3. Deficit: Rs. 4,901.33 Lakhs
4. Works Expenses: Actual: Rs. 40,351.42 Lakhs
5. Works Expenses: Budget: Rs. 98,605 Lakhs



BMP needs to borrow to
survive

How can BMP then carry
out civic services or public
works?

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Is BMP in a Debt Trap?

1. Loan Servicing Charges as percentage of Revenue: 30 %
2. Overheads as percentage of Revenue: 83%
3. Overheads & Loan Servicing: 113 %

ANSWER: YES



Management: Major Projects: 1

1. Leaves much to be desired.
2. Poor Planning & Internal process delays–
Nirmala Toilets **296 % cost over budget.**
3. 40 % of Project Budget is for Loan Servicing.
4. Poor Operational Planning – 17 of 43 Projects
NOT started in the year.



Management: Major Projects: 2

1. Project Delays led to **cost escalations**: of even **200 to 300 %** in some cases.
2. 65 of 90 Infrastructure Projects NOT started.
This is **72 % failure!**
3. There appears to be inability or delays in payment of salaries to project personnel.



Management of Ward Works

Not a SINGLE ward work planned for the year is started within the year, so far.



Suggested Solution: 1

1. Extreme problems need drastic solutions.
2. No time to be lost. The City is cracking up.
3. Complete organizational re-structuring required immediately.
4. Mere computerization of accounts or some department or other is of no use.



Suggested Solution: 2

1. Complete internal processes reengineering needed immediately.
2. Integrate all functions and departments to eliminate delays and bottlenecks.
3. Make all processes web enabled.



Suggested Solution: 3

1. Create accountability at all levels by setting up performance standards for both services and internal operations.
2. Enable complete transparency of all activities by suo motu, predictable, timely, continuous disclosure in standardized formats.
3. Obtain independent feedback from citizens and act on the information.



How could PROOF help BMP?

Through PROOF programs

PROOF



PROOF PROGRAMS

- PROOF in My Ward [PIMW]
- PROOF in Education [PIE]
- Outreach
- PROOF plans spreading into –
 - Health
 - BMTC
 - BWSSB



PROOF in My Ward: What is it?

- It is easier to define it by what it is not!
- It is not about fixing a leaky pipe or a clogged drain. It is about fixing the pipe fixer and the drain de-blocker.
- It is not about fighting corruption; although corruption may reduce with PROOF.
- It is not about finding fault, [who is responsible,] but about what is wrong.

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Where Started? Where Proposed?

- Wards 33 to 37
- Ward 74
- Wards – 54, 55, 94, 97, 98, 100
- Then to all other wards



What PIMW needs to Succeed

- Active Support from Councilor
- Cooperation of BMP officials
- Community Leadership, Perseverance, Patience, Dedication and Tact of Ward citizens



Outreach

- PROOF thanks the Dedicated citizens of Mumbai and Pune who have come all the way to implement PROOF in their cities.
- PROOF extends all support to them.



PROOF Invites

- BWSSB, BMTC to take up PROOF
- BMP to introduce PROOF in the Health Vertical
- Citizen volunteers and anchors for these programs



Thank you

Lets work together to make
Bangalore and all our cities
world class and even
better.

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