

# BENGALURU BLUEPRINT

# Bengaluru Blueprint: What are we doing?



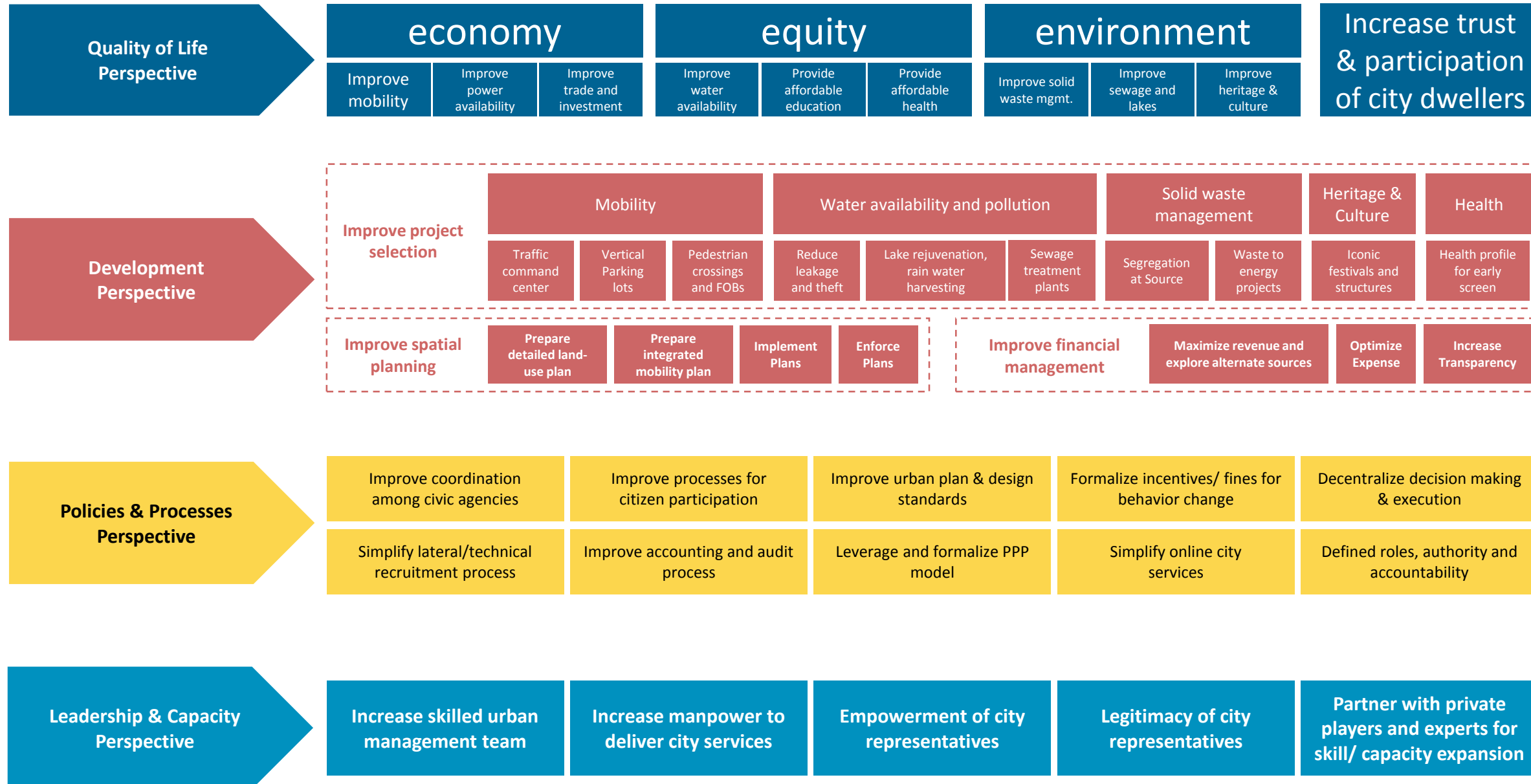
# Bengaluru Blueprint: Process

1. **Obtain solutions for the city from citizens.** *We have so far reached out to over 170 stakeholders and met with 72 stakeholders and obtained their inputs.*
2. Expand stakeholder base to cover **wide cross-section of citizenry.** *We will share back with citizens we meet, their solutions and inputs and final synthesised inputs in due course.*
3. Identify and engage with **Sectoral Champions** who can take ownership to create sectoral roadmaps
4. **Synthesise priorities** obtained from stakeholders into **Sectoral Roadmaps**
5. **Engage with government** on creation of **Project Governance & Management**
6. **Government to Review and sign off Bengaluru Blueprint & Roadmaps; Implement**

# Illustrative Goals

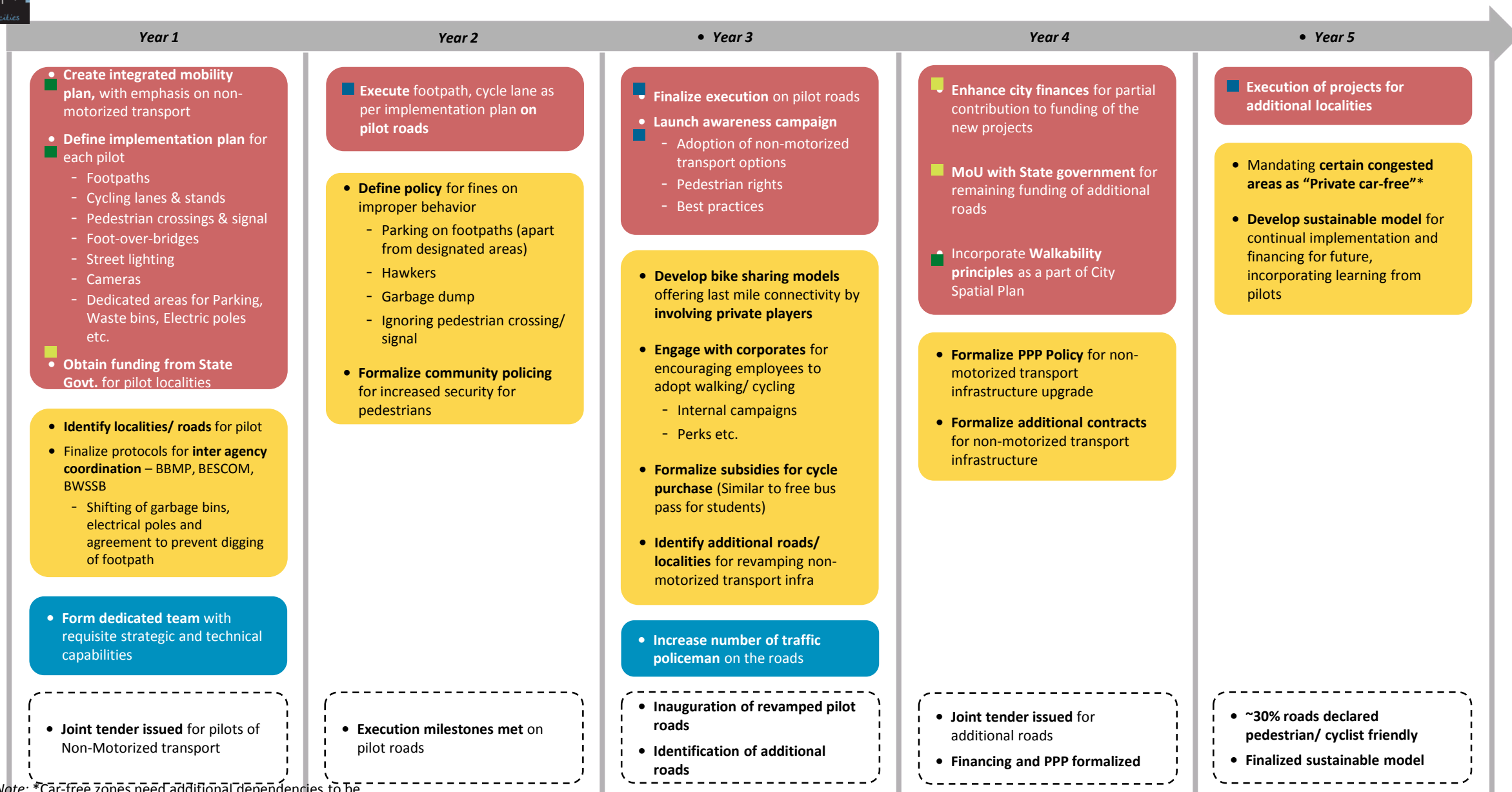
Sector/Theme	Illustrative 5-year Goals
Mobility	<ul style="list-style-type: none"> <li>80% of Bangalore Roads are fully walkable, including for the elderly and differently abled</li> <li>Increased share of public transport to 65 %</li> <li>Reduce share of commute by private vehicles by 20 %</li> </ul>
Water Supply and Sanitation	<ul style="list-style-type: none"> <li>135 lpcd of water to all citizens through public delivery channels</li> <li>Eliminate by 70% flow of untreated sewerage into storm water drains and lakes</li> </ul>
Solid Waste Management	<ul style="list-style-type: none"> <li>60 % reduction in instances of open garbage on roads</li> <li>100 % of garbage related grievances resolved within 12 hours</li> </ul>
Governance	<ul style="list-style-type: none"> <li>Extend term of the Mayor to five years</li> <li>Bring Planning, Transport, Water, Power, Police under GBA/Council</li> <li>Establish empowered Zonal Committees with dedicated budgets</li> </ul>
Citizen Participation	<ul style="list-style-type: none"> <li>At least 30% of city budgets utilised through participatory budgeting processes</li> <li>Functioning Ward Committees (on the lines of BBMP Restructuring Committee report)</li> <li>0.5 million citizens covered annually under a structured program for citizen volunteering, internships for young professionals and students, in civic agencies</li> </ul>

# An Illustrative Blueprint



# Non Motorized Transport – 5 year Roadmap (Illustrative)

GOAL: Make 30% of roads pedestrian and cyclist friendly with high utilization by 2021



Note: \*Car-free zones need additional dependencies to be taken care of, through a systematic roadmap, not covered above

# How can we break the status quo?

- **Set Goals and Milestones**

*Can we set measurable goals in each quality of life theme, say for a 3-5 year timeframe? E.g., 80% of roads in Bangalore walkable as per predefined benchmarks or increase in share of public transport by 20% in 5 years. Can we have annual milestones, e.g. for the goal on footpaths, BESCOM may have a milestone in say 18 months to remove 80% of their installations from footpaths*

- **Create Roadmaps for each Quality of Life theme**

*Can we have sectoral champions, say academics or other domain experts, who can take ownership for creation of a sectoral roadmap by coordinating with agency heads, principal secretaries?*

- **Appoint owner for the Roadmap**

*Who can be the single owner who is accountable for delivering on the thematic Roadmap?*

- **Measure and Publish Performance**

*Can the Owner hold monthly review meetings of activities, publish monthly dashboards and possibly hold monthly press conferences? Can the Bangalore In Charge Minister chair quarterly thematic review meetings, and the CM a quarterly Bengaluru Blueprint review meeting? Each meeting to review quantitative dashboards and to publish the same in public domain.*

# Bengaluru Blueprint: Sectoral Roadmaps

- To be covered for each thematic area:
  - What would be the **5-year goals** for this theme? Quantify to the best extent possible and attempt to phase through 1-5 years.
  - What are the **easily implementable solutions** (“low hanging fruits”) that can implemented in **1-2 years**?
  - Which **metrics** should be published periodically to track progress? What **base line data** would you need?
  - Who / Which agency will have direct **accountability** for achieving the goals? Which **agencies** need to be involved?
  - What new **policies and/or processes are required** to support the above?
  - Do you see a need for significant additional **financial resources**? How can the same be raised?
  - Do you perceive a lack of **human resources** (quantity-wise or skill-wise)? If yes, how can the same be addressed?
  - Do **citizens need to be involved at any stage** ? If yes, how?
  - What kind of **tracking / monitoring mechanism** should be instituted to make sure that the milestones/goals are met? How should the same be communicated to the citizens periodically?



# Annexure

# Key messages from conversations

1. Shared sense of despondency; the current status quo needs to be broken urgently; things cannot go on as they are
2. Major issues and solutions are largely known; urgent action needed on the ground, though “how to” still elusive
3. No clear lines of accountability and ownership due to fragmentation, poor inter-agency coordination;
4. Huge shortfall in skilled staff required for managing city services
5. Strict enforcement needed of rule of law; significantly increase fines and penalties for violations
6. BBMP Council needs to play a more meaningful role in the city
7. Private sector expertise much needed in governance
8. Shared cultural identity of the city and sense of belonging among citizens neglected, needs to be nurtured; need better mechanisms to understand needs of the poor and marginalised and make city more inclusive and welcoming
9. Role of BDA needs to be revisited
10. Unplanned growth of real estate accentuating mobility, water and environment challenges emerges as a grave concern

# Stakeholders met

## **Political Leaders**

Dinesh Gundu Rao, Minister, Food and Civil Supplies  
Krishna Byre Gowda, Minister of Agriculture for State  
Dr. Ashwath Narayana C.N, MLA, Malleshwaram  
B.N. Vijayakumar, MLA, Jayanagar  
N.A. Haris, MLA Shantinagar  
S. Suresh Kumar, MLA, Rajajinagar  
Ravi Subramanya L.A., MLA, Basavanagudi Constituency  
B.N. Manjunath Reddy, Mayor, BBMP

## **Government**

TM Vijay Bhaskar, Chairman, BWSSB  
Vandita Sharma, Principal Secretary, Infra Dev Dept  
Pankaj Kumar Pandey, MD, BESCOM  
Dr Ekroop Caur, MD, BMTC  
Dr M. A. Saleem, Additional Commissioner of Police, Traffic  
I. S. N. Prasad, Principal Secretary, Finance  
P K H Tharakan, Former Director, RAW  
S K Das, Former Secretary, Government of India

## **Academia**

Narendra Pani, Professor, NIAS, IISc  
Prof J Ramachandran, Professor, IIM Bangalore  
Prof T G Sitharam, Professor, Dept. of Civil Engineering, CiSTUP  
Sudhir Krishnaswamy, Director, School of Policy and Governance, APU  
Aromar Revi, Director, IIHS  
Prof. CNR Rao, National Research Professor, JNCASR  
Dr GK Jayaram, Founder and MD, ILID  
Prof. Anurag Kumar, Director, Indian Institute of Science, Bangalore

## **Culture and Heritage**

Arundhati Nag, Founder and Managing Trustee, Sanket trust  
Prakash Belawadi, Member, B.PAC and Founder, Centre for Film and Drama  
Naresh Narasimhan, Managing Partner, Venkataramanan Associates  
Ramchandra Guha, Historian and writer

## **Domain Experts**

V Ravichandar, Member, BBMP Restructuring Committee  
Manish Michael, Executive Director, United Way  
Uday Vijayan, Founder, Beyond Carlton  
Nitin Pai, Director, Takshashila Institution  
Alok Gupta, COO Embarq  
Dr Devi Shetty, Founder, Narayana Hrudalaya  
Sanjay Sridhar, Regional Director for South and West Asia, C40  
Srikanth Nadhamuni, Managing Trustee, E Governments Foundation  
Vivek Menon, MD, Invicus

## **Eminent Citizens/Civil Society**

Xerxes Desai, Former MD, Titan  
Prakash Padukone, Eminent Sportsperson  
Nitya Ramakrishnan, Member, Whitefield Rising  
Ananth Padmanabhan, Azim Premji Philanthropic Initiatives  
Kalpana Kar, Member, B.PAC  
P. Lakshapathi, Founder, Association for Promoting Social Action  
Arun P, Bangalore Rising  
RK Mishra, Founder Director, Center for SMART Cities  
Mr Pronab Dasgupta, Director, BIC  
Padmini Ravi, Eminent Bharata Natyam Artist  
Santosh Hegde, Former Justice, Supreme Court of India  
Madhu Kishwar, Professor, CSDS  
CV Madhukar, Co-Founder, PRS  
KK Nayar, Trustee, Janaagraha  
Narayan Ramachandran, Co-Chairman, Takshashila Institution

## **Corporates**

NR Narayana Murthy, Founder, Infosys  
Ashok Soota, Executive Chairman, Happiest Minds  
Vikram Kirloskar, Chairman & MD, Kirloskar Systems Ltd.  
Alok Ohrie, President & MD, Dell India Pvt. Ltd  
Shekhar Viswanathan, Vice-Chairman, Toyota Kirloskar  
Ravi P N C Menon, Chairman, Sobha Developers  
M Lakshminarayan, MD, Harman International (India) Pvt Ltd  
Manish Sabharwal, Chairman & Co-founder, Teamlease Services  
Kiron D Shah, Managing Director and CEO, Velankani Infrastructure  
Sachin Bansal, Co-Founder, Flipkart  
Subroto Bagchi, Chairman, Mindtree  
V Balakrishnan, Founder & Chairman, Exfinity Venture Partners  
Sridhar Iyengar, Independent Director  
Mohandas Pai, Chairman, Manipal Global Education & VP, B.PAC  
S D Shibulal, Co-Founder, Infosys  
Vinita Bali, Former MD , Britannia

## **Media**

Veera Raghav, Resident Editor, The Hindu  
Maya Sharma, Resident Editor, NDTV  
Darlington Hector, Editor, Financial Express  
Meera K, Co-founder and Editor, Citizen Matters