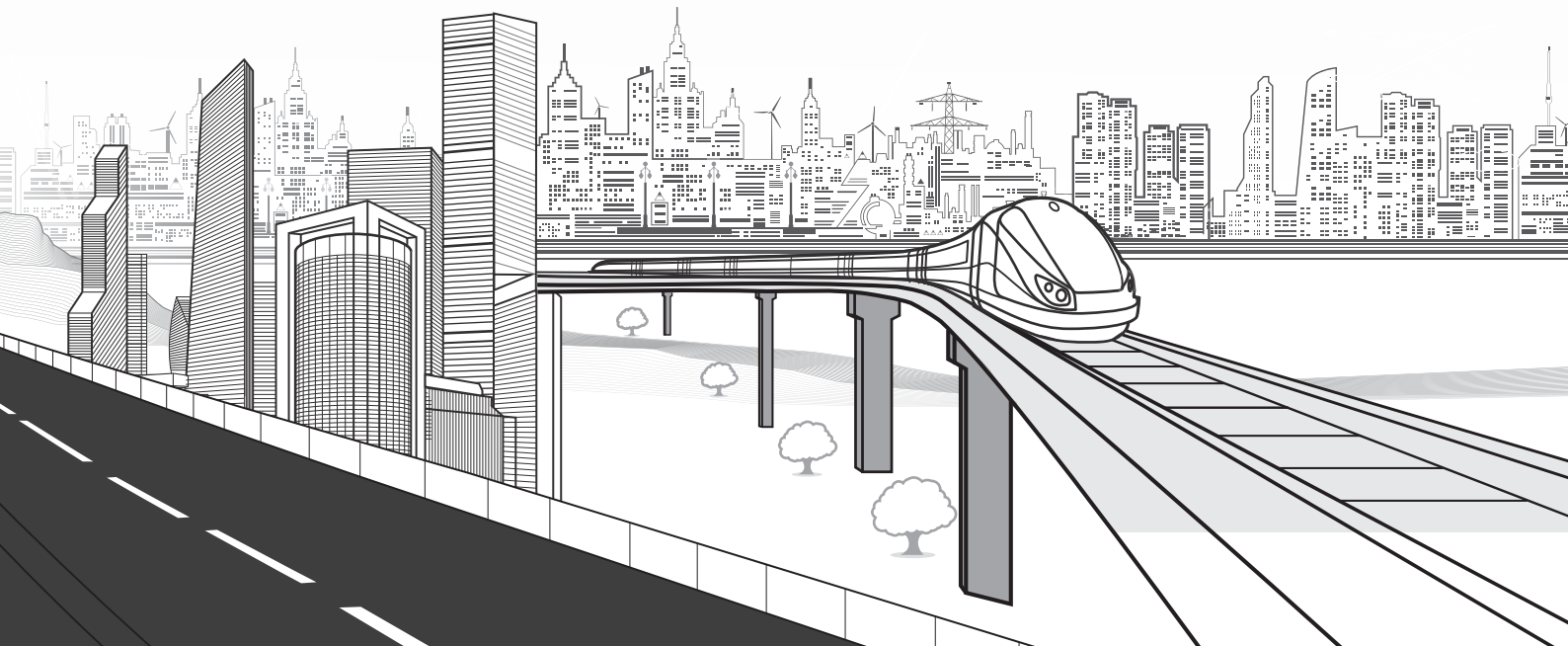


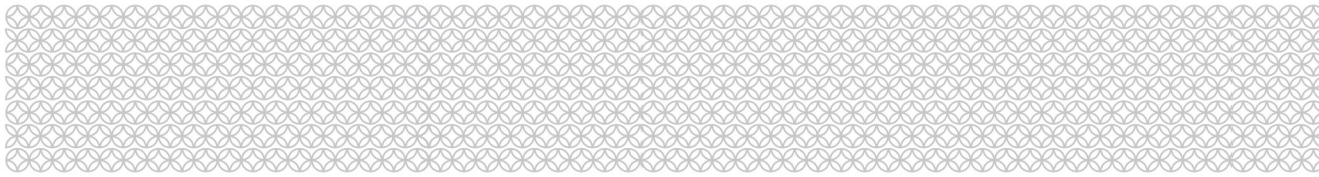
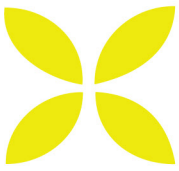
Jana Urban Space Foundation (India)



TRANSFORMING QUALITY OF LIFE IN INDIA'S CITIES AND TOWNS

— OCTOBER 2016-MARCH 17 —
PROJECT PROGRESS REPORT





About Janaagraha Centre for Citizenship and Democracy

Janaagraha Centre for Citizenship and Democracy (Janaagraha) is a Bengaluru based not-for-profit institution that is a part of the Jana group. Janaagraha's mission is to transform quality of life in India's cities and towns. It defines quality of life as comprising quality of infrastructure and services and quality of citizenship. To achieve its mission, Janaagraha works with citizens to catalyse active citizenship in city neighbourhoods and with governments to institute reforms to City-Systems. You can read more about Janaagraha at www.janaagraha.org

About Jana Urban Space Foundation (Jana USP)



Jana Urban Space Foundation (India)

Jana Urban Space is a Professional Services Social Enterprise (PSSE), delivering transformational, world-class work on the spatial dimension of India's cities. Jana USP has four inter-disciplinary Studios - Urban Planning Studio; Urban Design Studio; Spatial Mapping and Analytics Studio; and Architecture and Design Studio. The multiple studios reflect Jana USP's systems-driven approach to addressing urban spatial challenges. Jana Urban Space is a not-for-profit entity.

You can read more about Jana USP at www.jusp.org

Supported by:



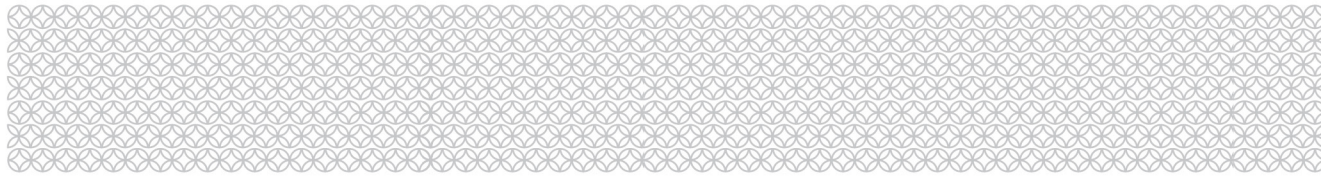
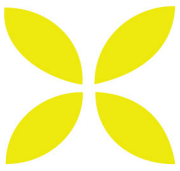
About IDFC Foundation

IDFC Foundation is a wholly-owned subsidiary of IDFC and was set up in March 2011 as a not-for-profit company under Section 25 of the Companies Act, 1956 to oversee and coordinate the various development activities being pursued by IDFC Group. The objective of the Foundation is to ensure that CSR activities are skilfully and inextricably woven into the fabric of the Group's business strategy and ensure that the Group meets its core objective of creating value for all stakeholders.

Effective April 2014, (post the enactment of the Companies Act, 2013), IDFC Foundation has been acting as the Implementing Agency of the CSR agenda of IDFC Group.

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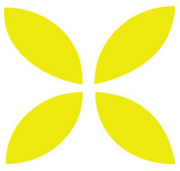
A. Summary of Progress

The quality of 'City-Systems' – laws, policies, institutions and accountability mechanisms that govern a city is one of the biggest impediments in the delivery of high quality of life to India's ever-growing urban population. It is also one of the biggest impediments to the delivery of outcomes outlined in the IDFC foundation's CSR focus areas. Janaagraha and the IDFC Foundation partnered in 2015 to institute reforms to 'City-Systems', within which lie root causes of the daily issues faced by citizens – poor quality water supply, high levels of air pollution, inadequate public transport etc.

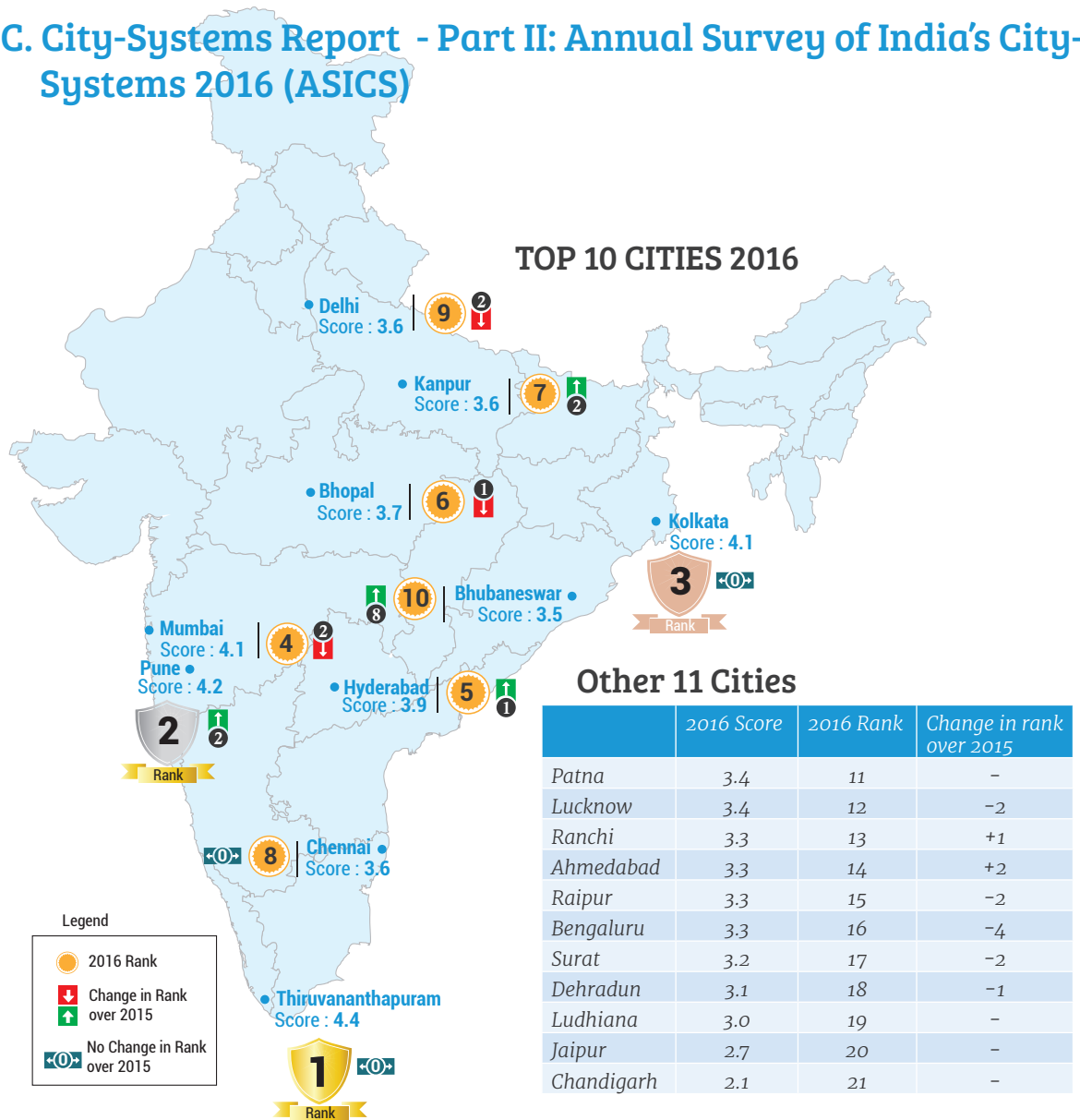
Objectives	Target	Actual	Reference
City-Systems Report-ASICS	1	1	Refer : Section C
Workshops and Roundtables	2	3	Refer : Section D
No. of stakeholders reached	10,000	10,021	
No. of articles, citations in media	125+	53+	Refer : Annexure A
No. of States and Cities signed up for reforms	2	2	Refer : Section E

B. Key Highlights

1. *The 4th edition of the Annual Survey of India's City-Systems (ASICS) was released in New Delhi on the 28th of February 2017. The report revealed several systemic inadequacies in urban governance that affect public service delivery and hence, quality of life. In rankings, the city of Thiruvananthapuram retained its number one position this year, followed by Pune and Kolkata in second and third position respectively. However, a look at the scores reveals that all Indian cities fare poorly compared with the global benchmarks of London and New York.*
2. *The ASICS report yet again prompted a question in the Parliament of India on the poor state of urban governance in India's cities. A question was raised by Hon'ble member of the Rajya Sabha from Madhya Pradesh, Shri Sambhaji Chhatrapati in the 2017 Budget Session asking the government if it was aware of Janaagraha's ASICS report and what it intends to do to address issues raised by the report. The interest generated by the ASICS report among Members of Parliament is an important milestone in our journey to highlight the 'City-Systems' issues facing India's cities.*
3. *The winners of the inaugural edition of the 'V Ramachandran Awards for Excellence in Urban Decentralisation' were felicitated at an Awards Ceremony held in New Delhi on the 2nd of March 2017. The awards, instituted in the name of Padma Bhushan V Ramachandran, former Chief Secretary of Kerala and a fervent advocate of decentralisation, seek to recognise ground-breaking work in decentralisation in the urban context by both individuals and institutions. Mr Venkaiah Naidu, Honorable Minister for Urban Development, Government of India was the Chief Guest at the event.*
4. *The Annual Conclave on Shaping India's Urban Agenda: New Cities and Smart Cities was held in New Delhi. The conclave explored how the emerging phenomenon of new and satellite cities can drive job growth and prosperity in urban India and the mechanisms for raising capital to fund smart cities. Mr Manish Sisodia, Deputy Chief Minister of Delhi and Mr Amitabh Kant, CEO – NITI Aayog were key note speakers at the event.*
5. *Janaagraha's endeavor to advocate for a city-systems approach to the challenges facing our cities received a shot in the arm with the recently released Economic Survey 2016-17 (Chapter 14: From Competitive Federalism to Competitive Sub-Federalism: Cities as Dynamos), using data from Janaagraha's 2015 ASICS survey to establish a strong correlation between quality of service delivery and quality of governance.*
6. *Transforming Urban Karnataka workshop – a leadership programme for leaders of Urban Local Bodies across Karnataka – was held in Bengaluru as part of the City-Systems Leadership Programme. The workshop saw participation from Mayors, Councillors and officials of municipalities across Karnataka.*
7. *A workshop on imbibing learnings from cities of Greater Manchester and Bradford on execution of strategic plans was held in Bengaluru.*



C. City-Systems Report - Part II: Annual Survey of India's City-Systems 2016 (ASICS)



Janaagraha released the 4th edition of the Annual Survey of India's City-Systems (ASICS) on the 28th of February 2017. The survey, which looks at 83 governance parameters based on the City-Systems framework, shows that Indian cities score between 2.1 and 4.4 on 10, as against the global benchmarks of London and New York, which score 9.3 and 9.8 respectively. Thiruvananthapuram retained its number one position in 2016. Pune came in at second, up two ranks over 2015 and Kolkata, third, same as 2015. India's cities have continued to score low over the last four editions of ASICS. This indicates that progress on fixing City-Systems has been slow. This is particularly worrisome, given the pace at which India is urbanising and the already poor state of public service delivery in urban India. The ASICS report is designed to help city leaders pin point issues in urban governance and help them chart out a reform roadmap to make their cities more liveable.

- Following the release of the 2016 report, it was covered widely in English and vernacular newspapers, online news sites as well as on radio and TV. Please [click here to see the ASICS 2016](#) covered on national prime time.

Media coverage of the ASICS Report is provided in Annexure A

D. Workshops and Roundtables

1. Workshop on Transforming Urban Karnataka



Transforming Urban Karnataka, a City-Systems Leadership Programme for City Leaders and Elected Representatives of Urban Karnataka was held on November 21-22, 2016 at ITC Windsor in Bengaluru. The Leadership Programme saw discussions on four broad components of the root causes that are repeatedly confronting the quality of life challenges in our cities, collectively referred to as “City-Systems” The programme was attended by 30 participants from cities across Karnataka including Mysore, Vijayapura, Mandya and

the SMART cities of Shivamogga and Hubballi-Dharwad, besides Bengaluru. The Mayors of Mysore and Vijayapura were among those who participated.

2. Awards Ceremony: V Ramachandran Awards for Excellence in Urban Decentralisation



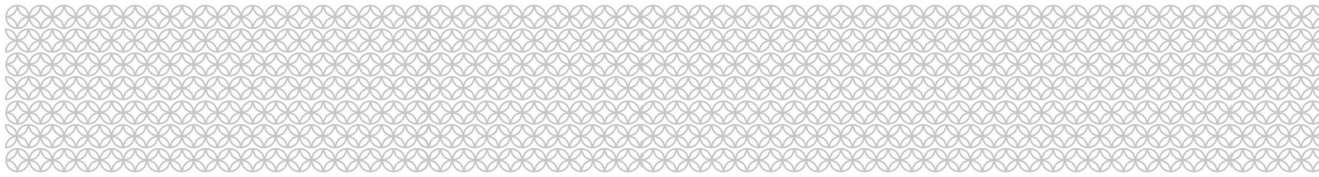
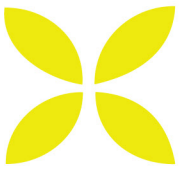
The winners of the inaugural edition of the ‘VRamachandran Awards for Excellence in Urban Decentralisation’ were felicitated at an Awards Ceremony held in New Delhi. The awards, instituted in the name of Padma Bhushan V Ramachandran, former Chief Secretary of Kerala and a fervent advocate of decentralisation, seek to recognise ground-breaking work in decentralisation in urban context by both individuals and institutions, within and outside of government, and across levels of government.

- For more details and winners please visit the website: <http://janaagraha.org/vramachandranawards/awards.html>

3. Workshop on Bengaluru Blueprint: Learnings from Manchester and Bradford



Janaagraha organised a workshop – Bengaluru Blueprint: Practical Learnings from Greater Manchester and Bradford, United Kingdom on Thursday, 16 March 2017 in Bengaluru. The workshop was aimed at imbibing learnings from the two city administrations in England, which was delivered by two eminent speakers, Mark Atherton, Director of Environment for Greater Manchester at the AGMA (Association of Greater Manchester Authorities) and David Cawthray, Assistant Director of Information Services at Bradford Metropolitan District Council.



E. Engagements

1. Engagement with NITI Aayog on preparation of a 15 year vision document

Janaagraha is engaged with the NITI Aayog to assist the Urban Development team on preparation of the 15 year vision document for urban transformation in India. As part of the engagement, we also hosted Mr Amitabh Kant, CEO, NITI Aayog and shared our reform recommendations based on our City-Systems strategy. The recommendations were very well received and is expected to be part of the 15 year vision document.

2. Engagement on the Economic Survey 2016-17

- Janaagraha engaged with the office of the Chief Economic Advisor (CEA) of India on the chapter: [From Competitive Federalism to Competitive Sub-Federalism: Cities as Dynamos](#). The chapter uses data from Janaagraha's 2015 ASICS survey to establish a strong correlation between quality of service delivery and quality of governance.

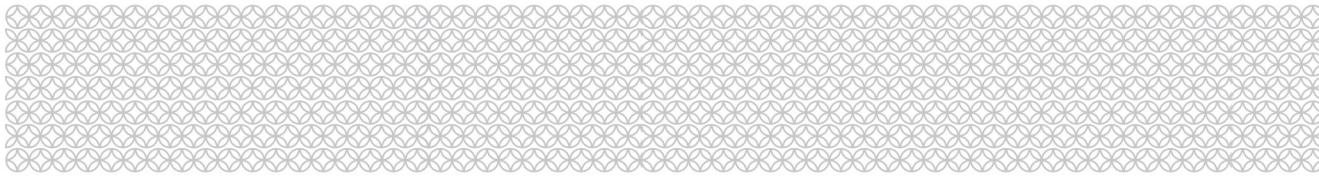
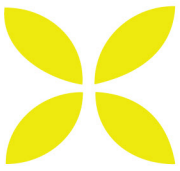
Janaagraha also worked with the CEA on estimation of property tax potential in the cities of Bengaluru and Jaipur based on the built up area in these cities captured by satellite data.

F. Explanatory note on deviations from the Work Plan (Oct - Mar 2017)

The Work Plan for the period October to March 2017 features a Roundtable to engage a select group of stakeholders on the need for a roadmap for municipal finance reforms. The status on the same is given below:

Municipal Finance reforms is one of core components of the City-Systems framework and is an essential first step to enable Municipalities to access private capital. The proposed roundtable, to be held in Mumbai, was envisaged as a key platform for engagement with key stakeholders on this subject. It was essential therefore that we seek engagement at the highest levels of the State Government.

We were very keen on the participation of the Honourable Chief Minister of Maharashtra at the proposed roundtable, which would have helped drive implementation of City-Systems reforms in the area of municipal finances in the state. Since we were unable to get confirmation from the CM and visibility on his availability in that quarter, we decided to reschedule the roundtable to H1 of FY 2017-18.



ANNEXURE A

Media Coverage on the Annual Survey of India's City-Systems 2016

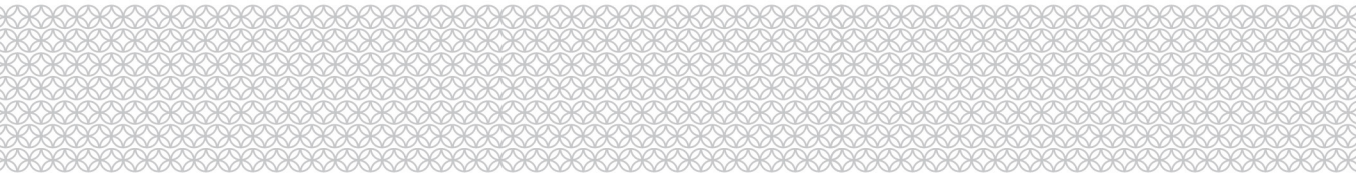
Following the release of the 2016 report, it was covered widely in English and vernacular newspapers, online news sites as well as on radio and TV. It was featured on the front page of leading English dailies such as *The Hindustan Times*, *The Hindu* and *Deccan Chronicle* and leading vernacular dailies such as *Dainik Bhaskar*, *Jagran* and *Malayala Manorama*. The report was also the centrepiece of NDTV India's 9:00 PM show, *Prime Time*, one of the most popular News shows in Hindi.

We believe that the quality of coverage and insights has been better this year, by not just the media, but also key stakeholders such as Shri Venkaiah Naidu, Hon'ble Minister for Urban Development, Govt. of India, and senior bureaucrats. These are encouraging signs in our journey towards advocating for a City-Systems approach in fixing India's cities.

Here are some of the best pieces that appeared following the report's release, ones that capture the core message of the need to reform 'City-Systems' best.

- NDTV India Prime Time show (video link) – [What situation does the survey on 21 cities describe](#)
- Financial Express – [How Pune, Kolkata beat Arvind Kejriwal's Delhi in governance ranking; 5 reasons](#)
- Indiatimes – [What Makes Thiruvananthapuram The Best City In India? And Is It Even Really The Best?](#)
- Times of India – [Fixing India's city systems will be an immense challenge](#)
- Live Mint – [Cities are the starved engines of India's growth: Poor finances of urban local bodies is holding back India's urban rejuvenation](#)
- Live Mint – [Insecure officials, over-burdened councillors, cynical voters ail civic bodies](#)

The entire media coverage of the ASICS 2016 report can be accessed at the below hyperlink <http://janaagraha.org/asics/asics-media-2016.html>





A S I C S

ANNUAL SURVEY OF
INDIA'S CITY-SYSTEMS

2016

SHAPING INDIA'S URBAN AGENDA



Jana Urban Space Foundation (India)



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