



THE PRACTICE OF PARTICIPATORY DEMOCRACY



The Forces of Decentralisation

CENTRAL GOVERNMENT



STATE GOVERNMENT



LOCAL GOVERNMENT

- Local representation and accountability
 - Fundamental efficiency argument
 - Economic constraints



The two sides of “Democracy”

The “idea” of Democracy

❖
Citizen rights
❖
Free speech
❖
Fair elections
❖
Checks and Balances

The “practice” of Democracy

❖
Citizen responsibilities
❖
Partnership
❖
Elect and Engage
❖
Local participation

While the idea of democracy is a romantic one, which every citizen would like to talk about, the actual practice of democracy is much more mundane: simple, regular, organised forms of local engagement

Deepening Democracy: From Representation to Participation

“Currently, we are witnessing a “power shift” in public governance. Authority is being redistributed among states, markets, citizens and civil society.

There are now stronger pressures to increase the quality of communication, consultation and participation in policy formulation.

Representative democracy does not necessarily easily lend itself to such changes, and most governments are struggling to come to terms with this issue.”

**Seiichi Kondo
Deputy Secretary-General, OECD**

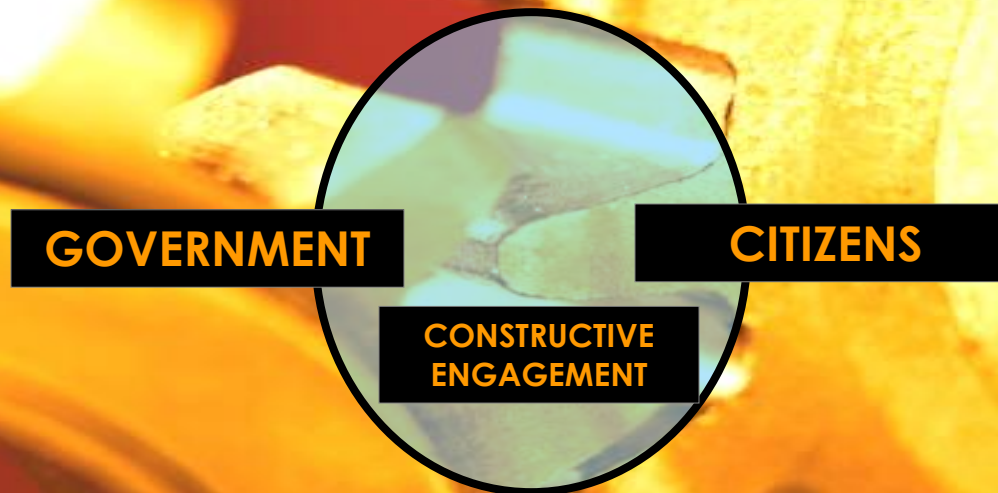
Citizens MUST realize that good governance is not SOMEBODY ELSE's problem. Thinking “I am an honest citizen, I pay my taxes, and it is the system's responsibility” is not going to get us better government.



Public Governance: a new language

SUPPLY-SIDE REFORM

- Establish processes for structural change
- Follow Best Practices Worldwide
 - Drive aggressively with Political leadership



DEMAND-SIDE PARTICIPATION

- Need a platform for constructive engagement
- Follow a focused approach to participate
- Adapt Best Practices Worldwide

The Structure of Government

CENTRAL GOVERNMENT

STATE GOVERNMENT

RURAL LOCAL GOVERNMENT

ZILLA PANCHAYAT

TALUK PANCHAYAT

GRAM PANCHAYAT

URBAN LOCAL GOVERNMENT

CORPORATION

CMC

TMC

WARD CORPORATOR

TP

FORMAL STRUCTURE

WARD COMMITTEE

MAINSTREAM
CITIZENS

POOREST AND THE
POOR

The Practice of Participatory Democracy

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FORMAL STRUCTURE

INFORMAL STRUCTURE

WARD-LEVEL FEDERATION

NON-POOR
 REPRESENTATION

POOR
 REPRESENTATION

GROUP CLUSTERS/
 COMMITTEES

NEIGHBOURHOOD
 GROUPS/ SELF-
 HELP GROUPS

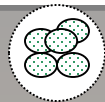
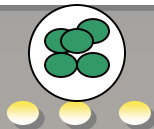
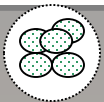
POOREST AND THE
 POOR

RESIDENT COMMNTY
 STRUCTURE-FORMAL

RESIDENT WELFARE
 ASSOCIATION

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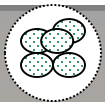
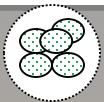
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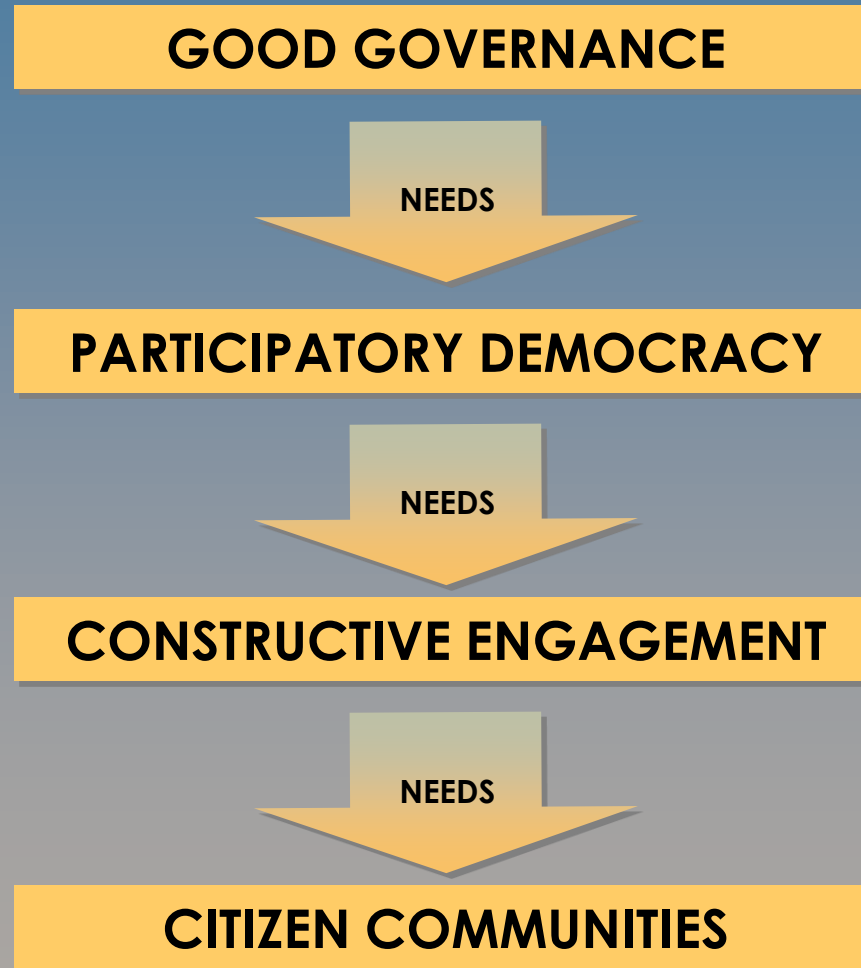
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MAINSTREAM
CITIZENS



The path to Good Governance



Janaagraha: Making Participatory Democracy happen

•The Idea

- Participatory Democracy is central to Good Governance
- Citizen communities need support and strengthening
- Constructive engagement with the system

•The Assumptions

- Enormous amount of unharnessed social energy
- Problem-Solving the need of the day, above Ideology



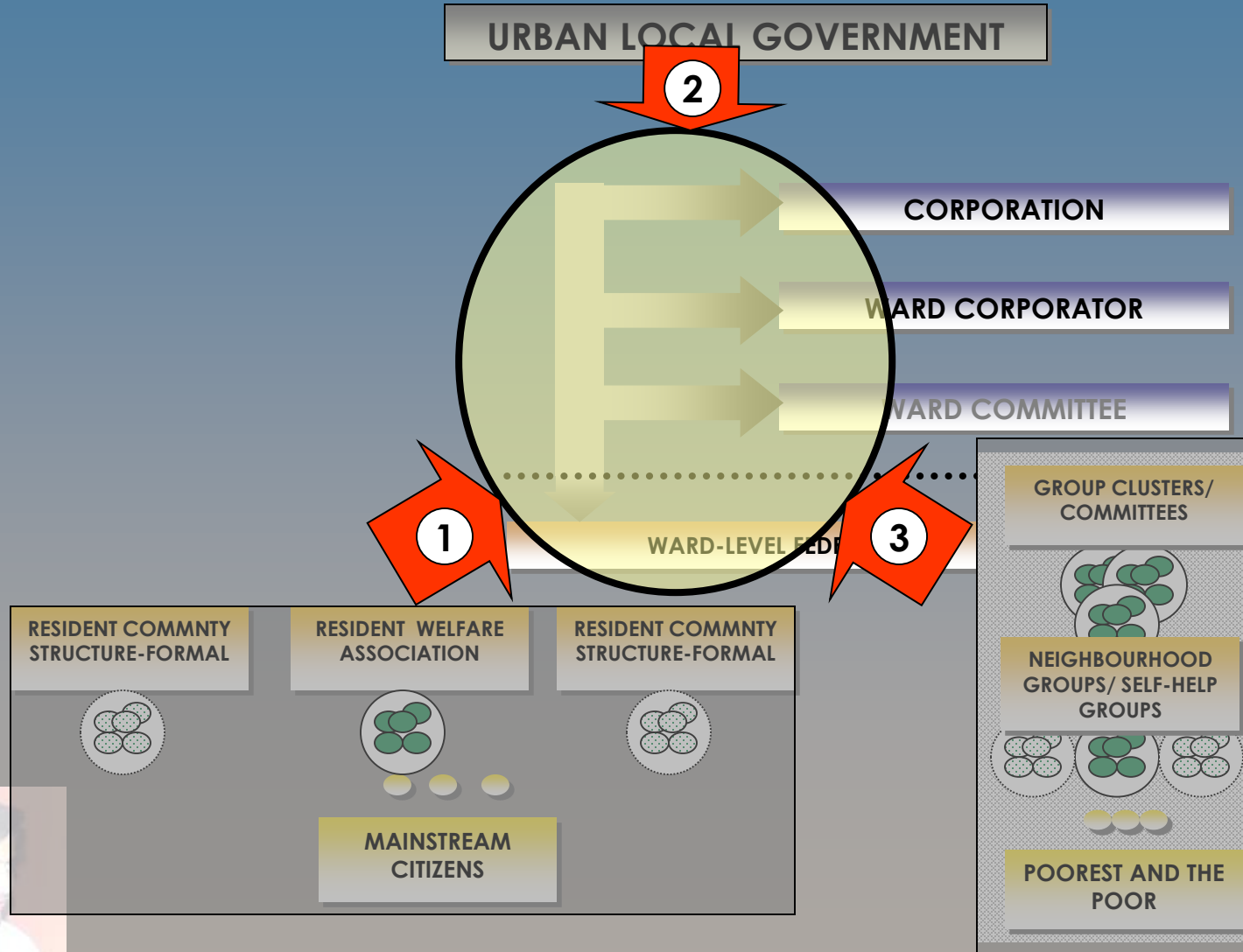
Janaagraha: Making Participatory Democracy happen

- **The Approach**

- **Focus: 1 issue at a time, defined outcome, rigid time-frame**
- **Best practices: communications, technology, technical skills**
- **Platform for “Practical Patriotism” & “Professional Voluntarism”**



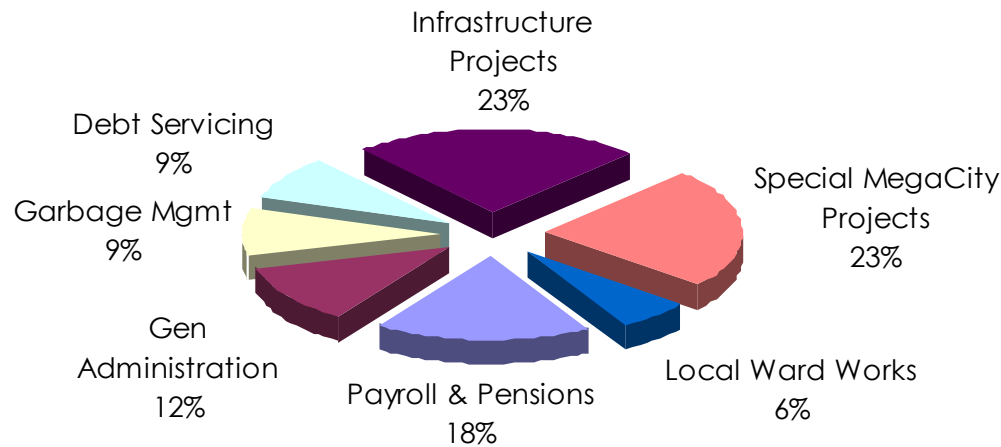
Janaagraha: Using Campaigns





Campaign#1: Ward Works

BMP Budget: 2001-02



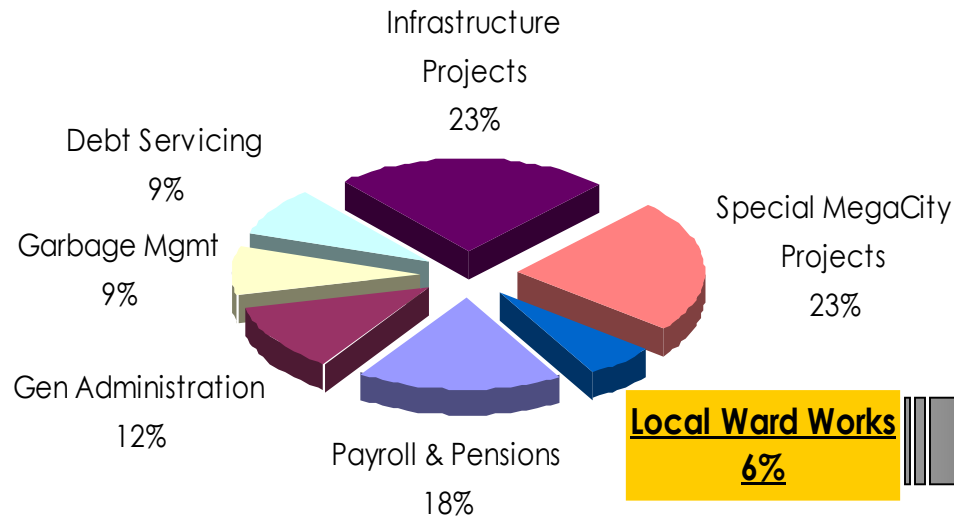
The city of Bangalore has a total annual budget of about Rs 1,000 crores





Campaign#1: Ward Works

BMP Budget: 2001-02



- Only item determined in a decentralised manner, in each ward, by the Elected Representative
- Citizens' Voice brought into an area of immediate local consequence: roads, drains, footpaths





Campaign#1: Ward Works Going about it

The old way: patronage with analog data



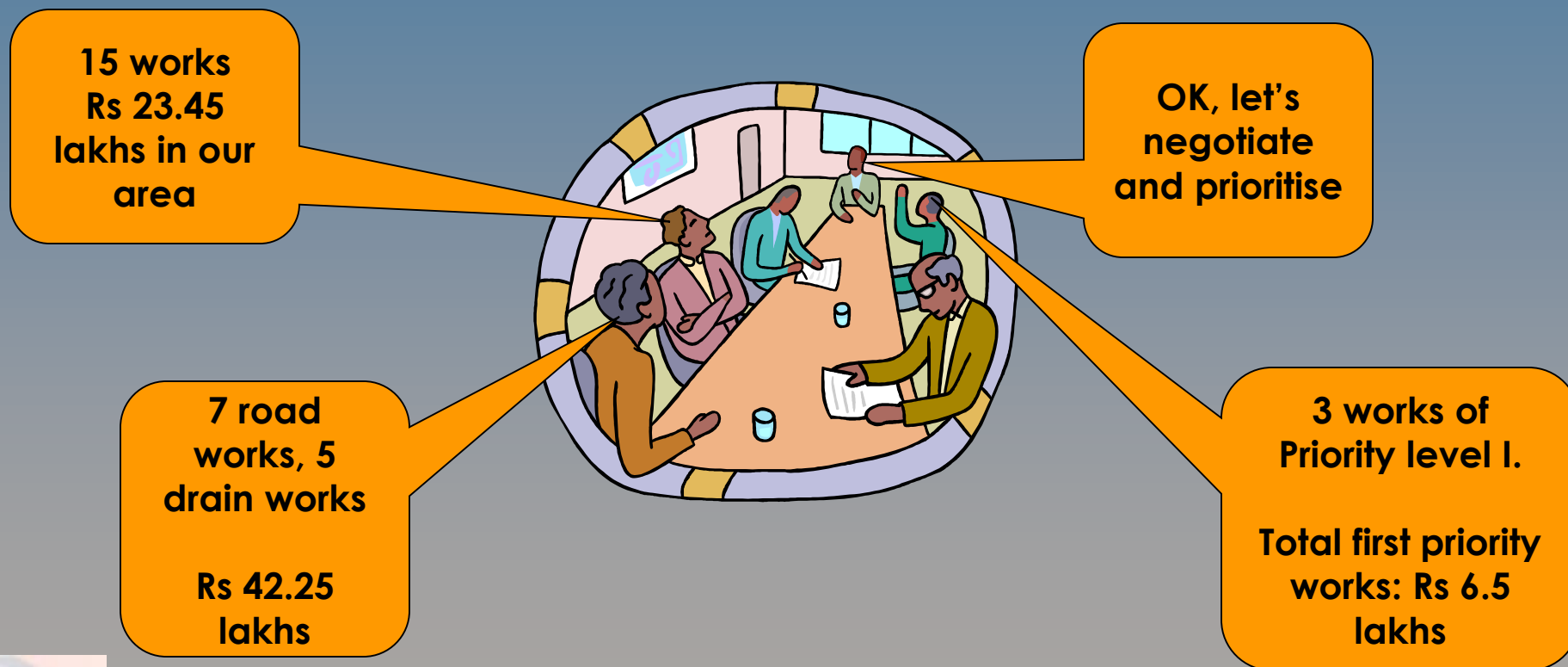
Citizens get emasculated when they are systematically kept out of the information loop





Campaign#1: Ward Works Going about it

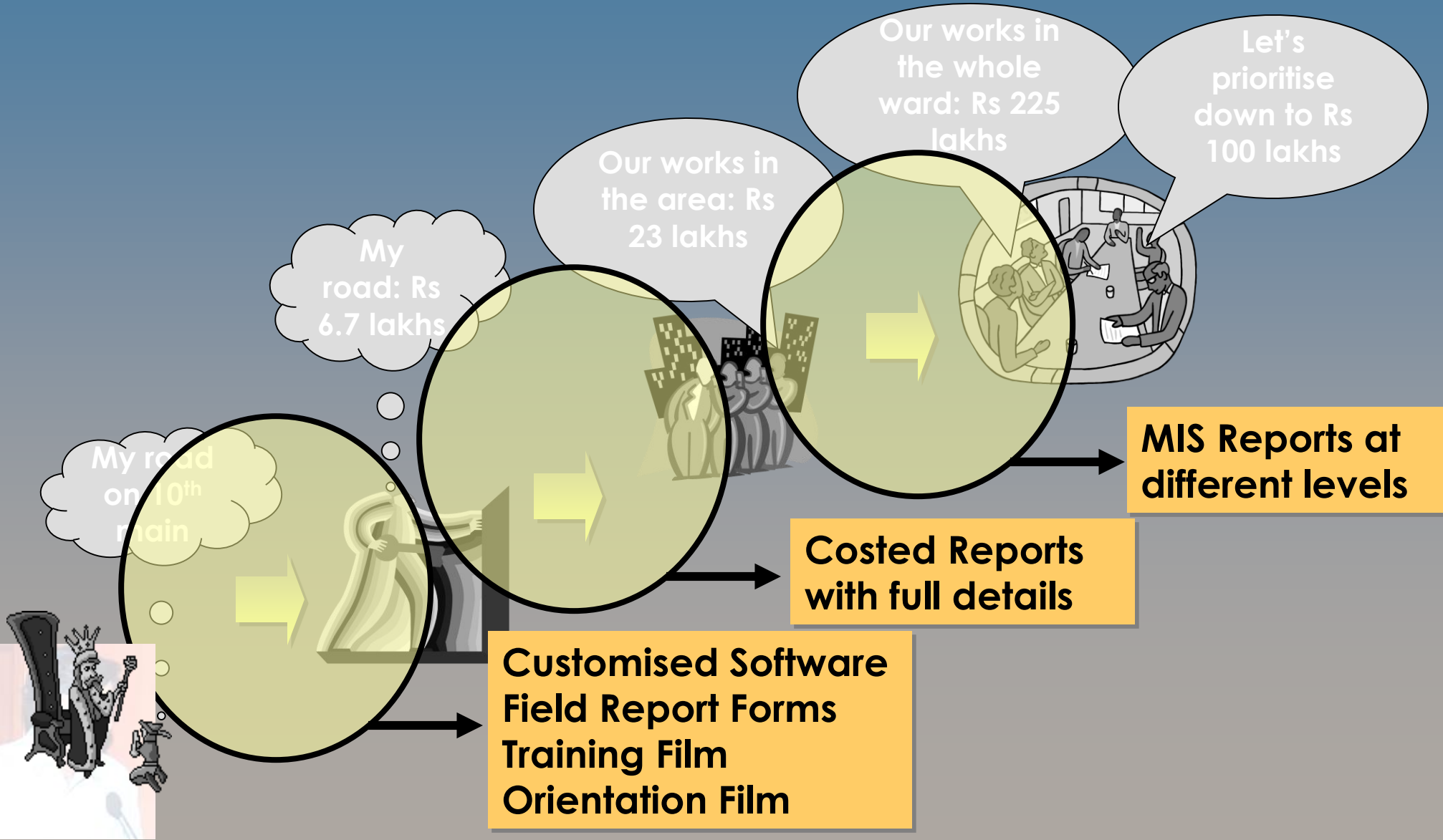
The new way: partnership with digital data



Campaign#1: Ward Works From Patronage to Partnership

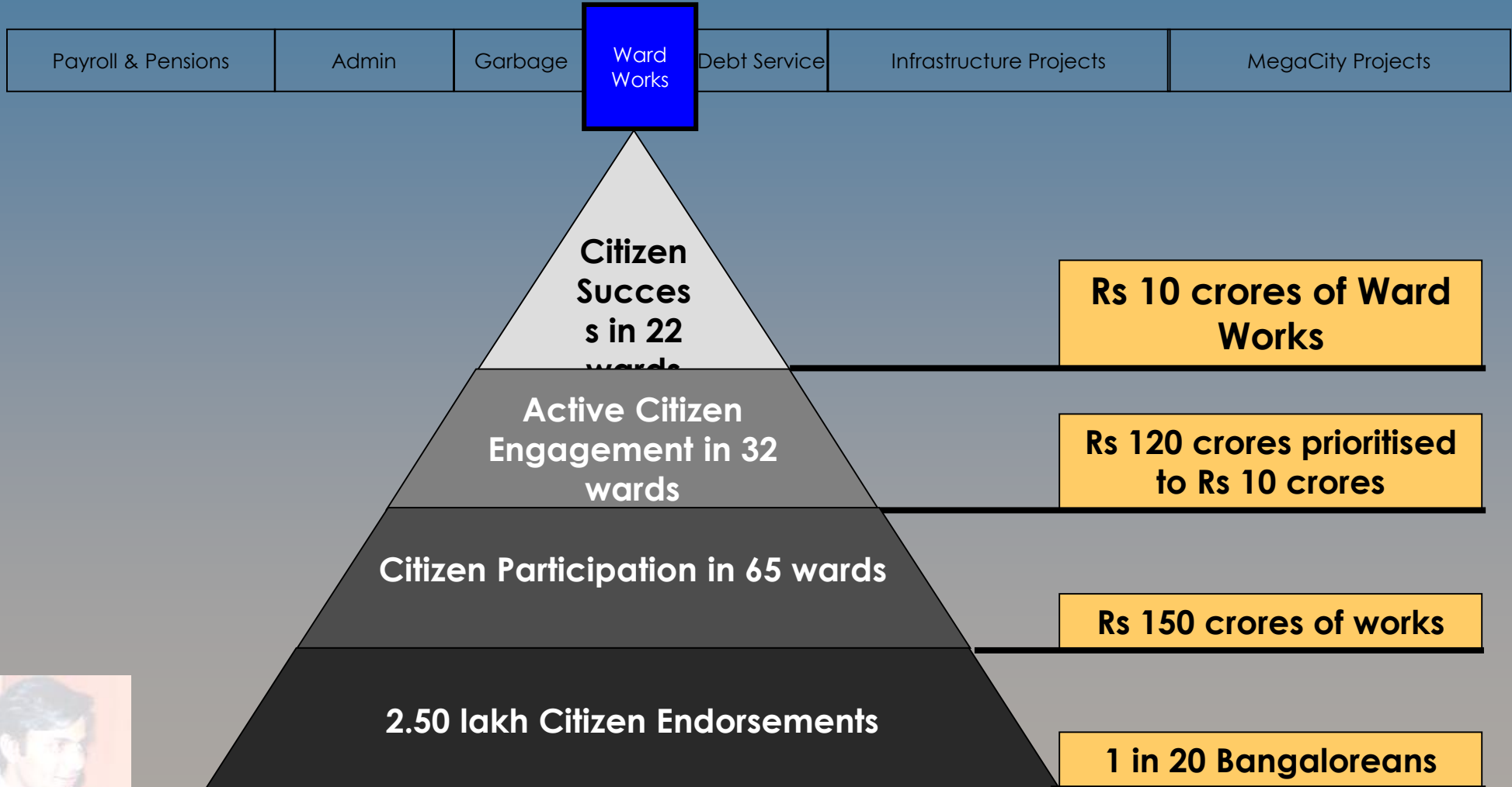


Campaign#1: Ward Works From Patronage to Partnership





Campaign#1: Ward Works 2002-03 Track record





Campaign#1: Ward Works Phase 1 summary

Ward No: 50

PRIORITIZED CITIZEN WORKS LIST

Page 1 of 6

Sl No	Round2 Rank	Rec No	Community	Name of Road	Work Description	Cost	Cumulative Cost
1	1	594	Basavangudi Nagarikara Samithi	Sri Ramamandira Road	Road Works (2% of work)	3,667.13	3,667.13
2	2	571	Individual	Dr.Omer Sharief Road	Drain Works	1,093.50	4,760.63
3	3	572	Individual	Mosque road	Drain Works	182.25	4,942.88
4	4	1,324	Basavangudi Nagarikara Samithi	Patalamma temple street	Drain Works	14,802.75	19,745.63
5	5	587	Basavangudi Nagarikara Samithi	Kanakapura Road	Footpath Works (39% of work)	762,263.78	782,009.40
6	6	599	Basavangudi Nagarikara Samithi	M.N.Krishna Rao Road	Footpath Works (31% of work)	757,377.47	1,539,386.87
7	7	586	Basavangudi Nagarikara Samithi	H.B.Samaja Road	Drain Works	66,720.00	1,606,106.87
8	8	581	Individual	Church street	Drain Works	10,327.50	1,616,434.37
9	9	573	Individual	Church street 3rd cross	Drain Works	6,075.00	1,622,509.37
10	10	579	Individual	Church street 5th cross	Drain Works	3,442.50	1,625,951.87
11	11	583	Individual	Church street, 1st cross	Drain Works	2,025.00	1,627,976.87
12	12	584	Individual	Church street, 2nd cross/Ranoji rao road cross	Drain Works	2,025.00	1,630,001.87
13	14	575	Individual	Church street, 4th cross	Drain Works (50% of work)	2,835.00	1,632,836.87

People are willing to compromise as long as they see the process as fair, transparent and scientific

22	22	578	Individual	Ranoji Rao Road cross/9th cross	Drain Works (71% of work)	8,901.20	1,687,992.72
23	23	576	Individual	Ranoji Rao Road	Drain Works	19,440.00	1,708,802.72
24	24	579	Individual	Church street 5th cross	Drain Works	452.88	1,709,255.60
25	25	583	Individual	Church street, 1st cross	Drain Works	452.88	1,709,708.48
26	26	584	Individual	Church street, 2nd cross/Ranoji rao road cross	Drain Works	1,056.72	1,710,765.20
27	28	1,379	Individual	Church street, 4th cross	Drain Works (50% of work)	754.80	1,711,520.00
28	28	575	Individual	Church street, 4th cross	Drain Works (50% of work)	754.80	1,712,274.80
29	29	577	Individual	Parallel to Ramajirao road	Drain Works	1,056.72	1,713,331.52
30	30	580	Individual	Patalamma temple cross road	Drain Works	1,660.56	1,714,992.08
31	31	574	Individual	R.V.Cross road	Drain Works	2,717.28	1,717,709.36
32	32	578	Individual	Ranoji Rao Road cross/9th cross	Drain Works	381.66	1,718,091.02
33	33	581	Individual	Church street	Drain Works	5,007.83	1,723,098.85
34	34	573	Individual	Church street 3rd cross	Drain Works	1,056.72	1,724,155.57
35	35	573	Individual	Church street 3rd cross	Drain Works	7,319.14	1,731,474.71
36	36	583	Individual	Church street, 1st cross	Drain Works	2,696.53	1,734,171.24
37	37	584	Individual	Church street, 2nd cross/Ranoji rao road cross	Drain Works	3,466.96	1,737,638.20
38	40	577	Individual	Parallel to Ramajirao road	Drain Works	7,704.36	1,745,342.56

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Campaign#1: Ward Works Beyond Planning

Phase 1 Planning

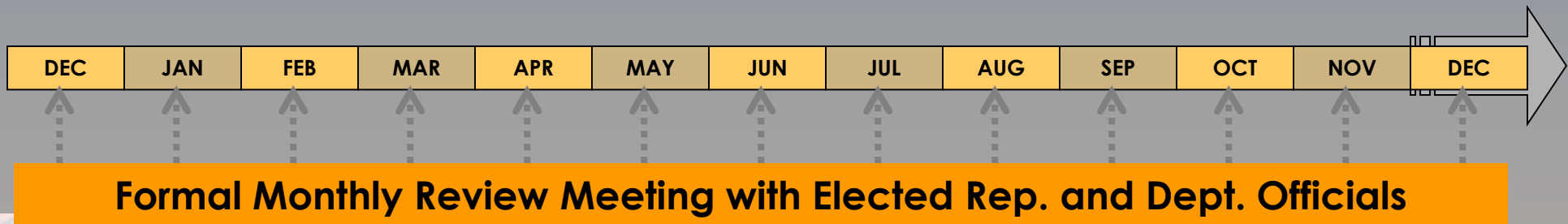
Negotiating and prioritising the works to be included in the P.O.W.

Phase 2 Contracting

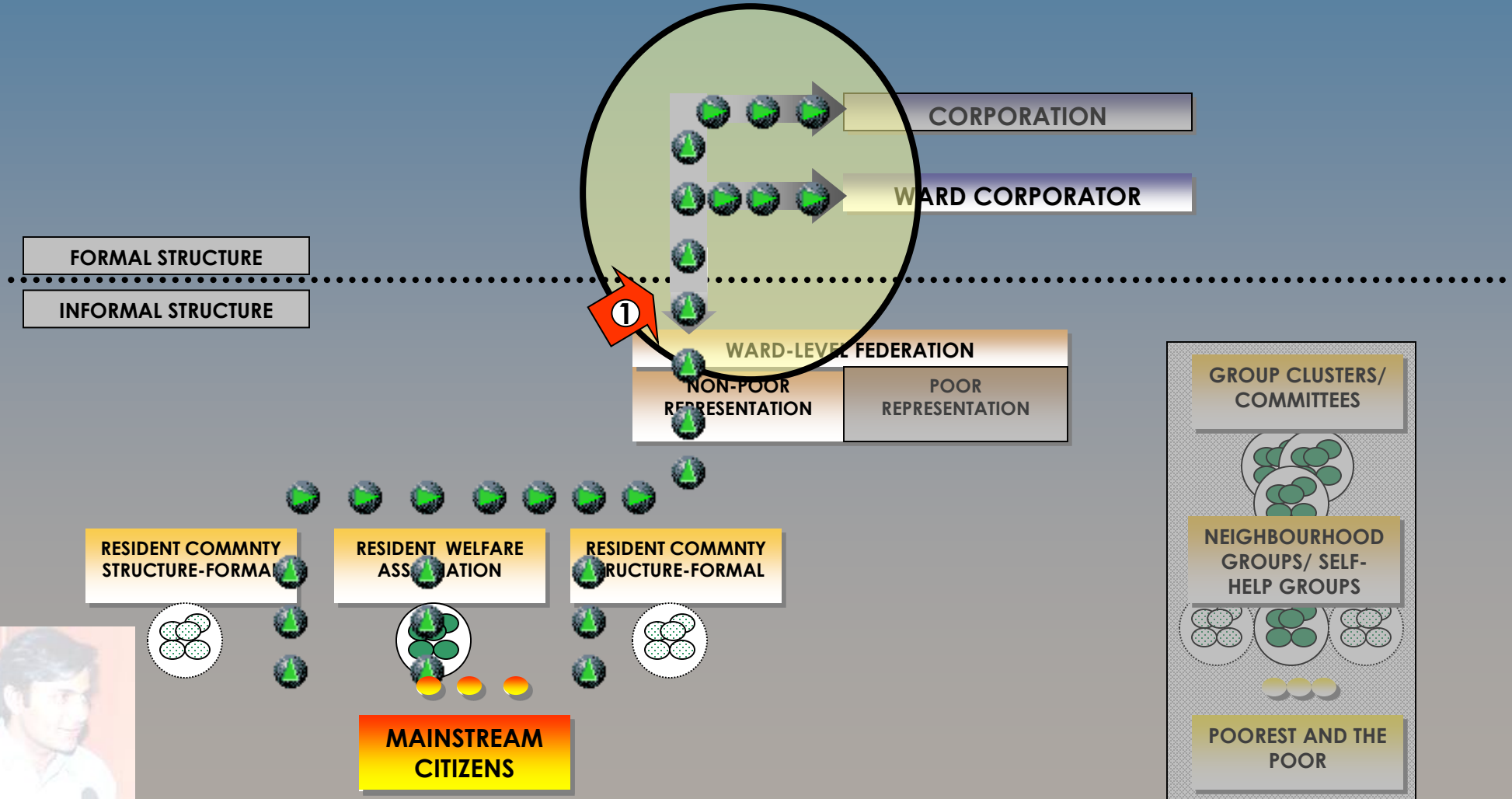
All the paperwork involved until a WORK ORDER is issued to a Contractor

Phase 3 Implementation

The actual progress of the work on-the-ground, until final completion



The Practice of Participatory Democracy: How Campaign #1 fits in



The Practice of Participatory Democracy : Example

Federation Participation	30 Associations
Monthly meeting	1 st Saturday
Duration of meeting	2 hours
Documents used	Formal Reports of the BMP and citizens
Topics covered	<ul style="list-style-type: none"> • Ward works (planning) • Ward works (implementation)
Escalation process	Zonal Deputy Commissioner

